



Alkatronic

Instruction for USB Firmware (4.0.1) Update

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Things you'll need:

1. A PC with Windows XP or newer or a MAC with Boot Camp or Parallel Desktop
2. USB Cable (included in each Alkatronic)
3. The update firmware file (4.0.2.exe). [Download Link](#)

What is in this update:

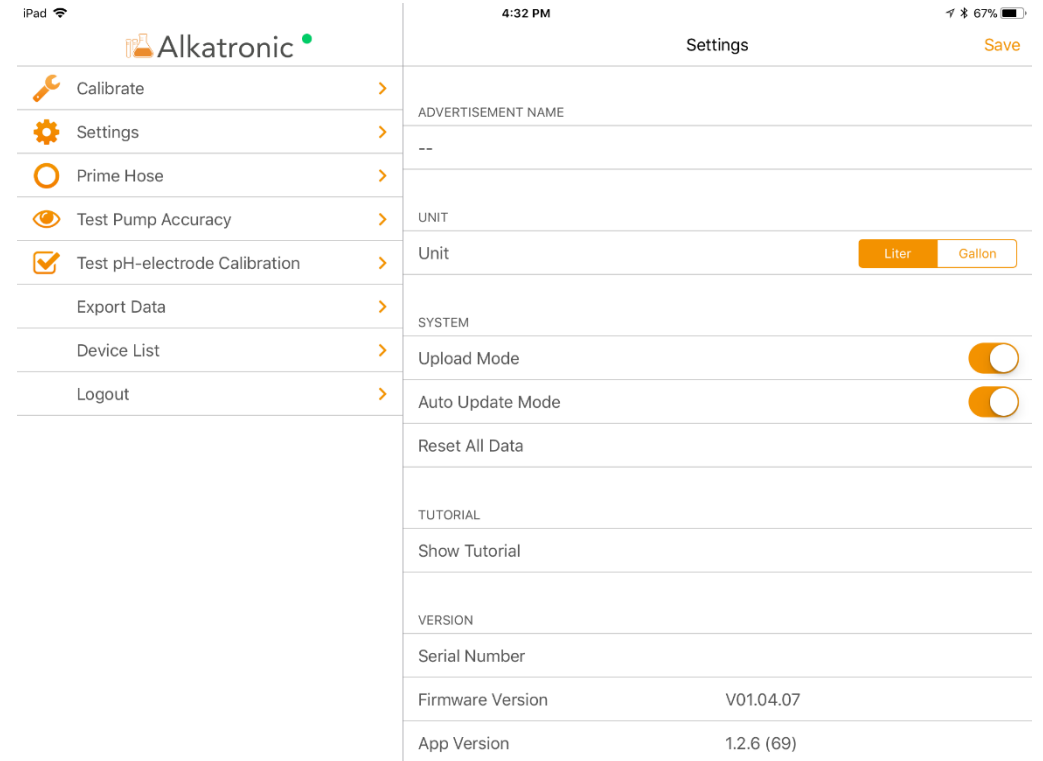
1. Bug Fixes
2. Action mode resumed after restart automatically
3. Wider High/Low Reference range
4. Better Dosing Algorithm and Fast Mode
5. Cloud Extension
6. New Failsafes
7. Pump Calibration Alerts increased to 4 weeks
8. Dosetronic Mode when used with Dosetronic

Before you start:

1. Update the Alkatronic App from App Store (1.2.6 or above) or Google Play (2.0.0 or above)
2. Make sure you have the Firmware V01.04.07 showing in the App.

Troubleshoot:

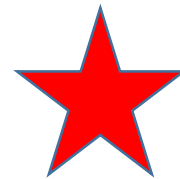
1. If the firmware showing in the App is not V01.04.07, make sure your Alkatronic is connected to the Internet and the Auto Update Mode is enabled.
2. After your Alkatronic is connected to the internet and Auto Update Mode is on, kill the app and wait for 5 min. The update will be automatically done.
3. **Connect to Alkatronic with the App again and check the firmware and app versions before proceeding.**



Instruction:

1. Unplug your Alkatronic from the power source.
2. Connect the USB between the Alkatronic and your computer with the update file (4.0.2.exe).
3. Double click the file's icon.
4. Select the valid COM port which shows the CH340. (you may need to install the CH340 driver if this doesn't show)
5. Click Upgrade button
6. Connect Alkatronic to power source to trigger the update.
7. It will say "Complete".
8. Unplug the USB cable and check the firmware version on the LCD (4.0.2).

Video Instruction ([YouTube](#))

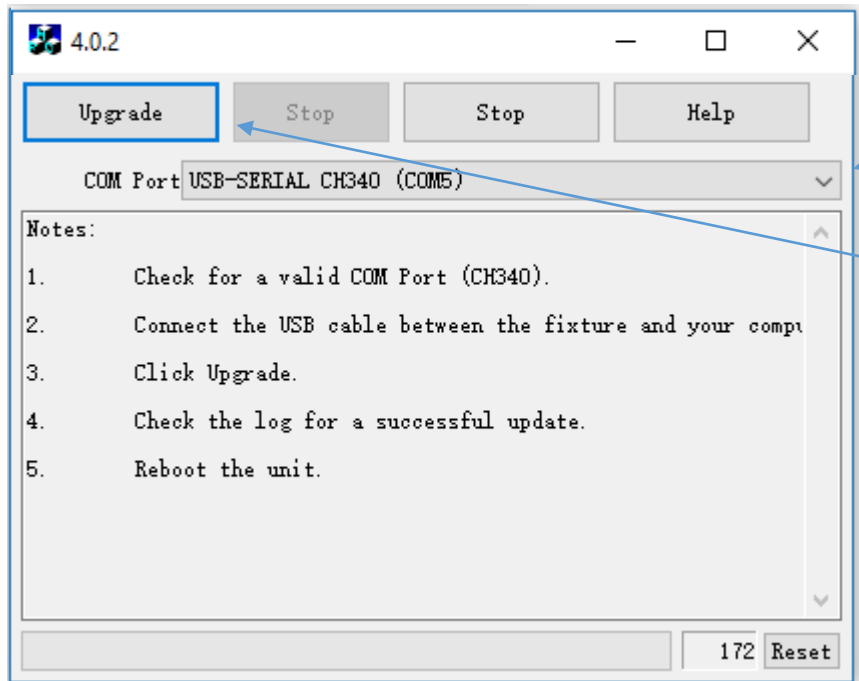


Important: After the upgrade, it is necessary to save the settings in the app again and make sure the you see a similar screen as the top photo of page 6.

Screenshots you will see during the update:

Update file in your computer

4.0.2.exe 9/5/2018 4:29 PM Application 452 KB



Select the valid COM Port

Upgrade Button

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